

White River School District Device Protection Plan 2018-19

What is the Device Protection Plan (“DPP”)?

Students and parents are responsible for the Chromebook that is issued to them, just as they are for other district-loaned items such as textbooks, calculators, cameras, athletic equipment, or library books. The DPP provides families some financial protection if the Chromebook needs to be repaired. The DPP is a voluntary plan.

Why Purchase the DPP?

The total replacement cost of the HPx360 Chromebook provided to students is \$425. Participation in the DPP can reduce liability for the student and his/her family if the Chromebook needs to be repaired. Keep in mind that damage caused by gross negligence and willful destruction is not covered by the DPP.

How much does the DPP cost and when is enrollment?

The cost is \$30 (non-refundable) per year, per device. Students eligible for reduced/free lunch pay \$10/\$0 (non-refundable) per year, per device. Participation in the yearly DPP is made available to families *prior* to distribution of the Chromebook.

What is covered by the DPP?

The DPP provides repair (parts and labor) at a reduced cost. Repair costs will vary based on the type of repair that is necessary to make the device operational again. Refer to the 2018-19 Repair Cost Chart in this document for specific limits and costs. Labor costs will be provided to the families at no cost.

The DPP does not cover the following:

- Lost Chromebooks
- Stolen Chromebooks without a police report.
- Damages due to gross negligence or willful destruction/vandalism. Gross negligence is defined as the failure to exercise slight care in the handling of the Chromebook.
- Missing keys.
- Liquid damage. Liquid or water spills into the keyboard typically render the Chromebook unusable and only the screen can be salvaged. Thus, students/families will be fined the full replacement cost of the internal components. **BE SURE TO KEEP THE CHROMEBOOK ON A DESK OR TABLE AND AWAY FROM WATER OR DRINKS.**
- Charger, cover, stylus, or other peripherals.
- Families who leave the district during the school year but fail to return the Chromebook, will be responsible for paying the full replacement cost for the Chromebook in accordance with White River School Board Policy 3520 "A student will be responsible for the cost of replacing materials or property which are lost or damaged due to negligence. A student's grades, transcripts or diploma may be withheld until restitution is made by payment or the equivalency through voluntary work."

White River School District Device Protection Plan Agreement

1. I wish to purchase the Chromebook School District Device Protection Plan (DPP).

By checking here, you are choosing to pay the school district an annual protection payment to reduce financial liability related to student Chromebook use. This coverage does not include gross negligence or loss and a police report must accompany reported theft. Refer to the 2018-19 Chromebook Repair Cost Chart for limits and costs. The \$30 payment is nonrefundable and must be paid prior to Chromebook use. Your family agrees to report incidents within 2 days so your student can get it back in working order for learning purposes. This annual coverage begins upon check-out of the Chromebook and ends the last day of school. School administrator approved summer checkouts are covered.

Please make check payable to "White River High School" in the amount of \$30 or \$10/\$0 (reduced/free lunch) and return with this signed form to the ASB office.

2. I decline the Chromebook School District Protection Plan (DPP).

By checking here, you are declining the School District Protection Plan (DPP) and agree to pay for ANY repairs or replacement of the Chromebook device not covered under warranty.

**Report lost, stolen or damaged Chromebooks to Cody Mothershead,
cmothershead@whiteriver.wednet.edu, within two days of an incident.**

Student Name (Please Print): _____

Student Signature: _____

Parent Name (Please Print): _____ Student grade level: _____

Parent Signature: _____

Date: _____

2018-2019 CHROMEBOOK REPAIR COST CHART

Incident needing non-warranty repair	Charge to student family without DPP	Charge to student/family with DPP
Theft of Chromebook	\$425 (full cost of device or or actual repair cost, whichever is lower)	Covered if the filed police report deems it stolen property.
Lost Chromebook	\$425 (full cost of device)	\$425 (full cost of device)
Labor	\$30/hr work time	covered
Internal component damage due to liquids or other non-warranty cause	\$295 (if screen can be salvaged) \$425 (if total loss)	\$100
Broken LCD screen (just screen)	\$130	\$50
Broken entire LCD screen with electric assembly	\$180	\$75
Audio/USB connectors	\$30	covered
Damaged or missing keys/touch-pad damage	Actual repair cost up to \$125 (Depending on the manner in which it was damaged, this may be the cost of a key or an entire keyboard)	Actual repair cost up to \$125 (Depending on the manner in which it was damaged, this may be the cost of a key or an entire keyboard)
Peripherals	charging cable \$40, sleeve \$20, stylus \$40	charging cable \$40, sleeve \$20, stylus \$40
Willful destruction, loss, or gross-negligence. Gross negligence is defined as the failure to exercise slight care in the handling of the Chromebook.	Actual repair cost For example: top cover \$30 bottom cover \$30 hinges \$45 camera \$20	Actual repair cost For example: top cover \$30 bottom cover \$30 hinges \$45 camera \$20
Repairs covered under warranty	\$0	\$0
Misc damage not listed above	actual cost of parts and labor	actual cost of parts